



WINDSORONE
PROTECTED BOARDS

30
YEAR

LIMITED WARRANTY ON PROTECTED BOARDS

02/28/22

III-A. LIMITED WARRANTY ON WindsorONE® PROTECTED TRIM BOARDS



CHECK THE INK STAMP, WindsorONE® Protected Trim Boards are identified by the stamp (“WindsorONE Protected” or “WindsorONE+ Protected”) on the back. (For the limited warranty on WindsorONE® Traditional Trim Board Warranty)

IMPORTANT!

The limited warranty and exclusive remedy below cover WindsorONE® Protected Trim Boards that have been

installed & maintained in accordance with the written instructions above.

The limited warranty is offered only on the conditions stated herein, and the remedies stated herein are the exclusive remedies for any alleged breach thereof or any other product complaint. Failure to install or maintain WindsorONE® Protected Trim Boards according to the above written instructions will affect performance and void the limited warranty. WindsorONE® Protected Trim Boards are supplied for use as trim, fascia and other trim applications in single residences and larger commercial buildings. These wood Trim Boards are finger-jointed, glued, treated with Woodlife is Inside® wood-protecting materials supplied by Kop-Coat, Inc., and then primer-coated for exterior exposures. Windsor Surry Company protects its WindsorONE® Protected Trim Boards with Kop-Coat materials for additional protection against fungal decay and termite damage.

SUBJECT TO:

the conditions, exclusions and exclusive remedy below, Windsor Surry Company and affiliates make the following limited warranty of its WindsorONE® Protected Trim Board products:

30-year limited warranty against decay & termites:

Windsor Surry Company and affiliates offer a limited warranty against fungal decay and termite attack of its WindsorONE® Protected Trim Boards to the original purchaser/occupant (“first owner”) thereof: For 30 years after initial purchase, should any WindsorONE® Protected Trim Boards that have been installed and maintained according to WindsorONE Exterior Trim Board Installation & Maintenance Manual become structurally unserviceable due to fungal decay or termite damage, Windsor Surry Company will provide replacement product without charge. This limited warranty shall expire 30 years from the purchase date, does not cover installation or other costs, and is available only to the first owner.

10-year limited warranty of glued joints:

Windsor Surry Company and its affiliates offer a limited warranty of the glued joints of its WindsorONE® Protected Trim Boards; for 10 years after initial purchase, should any WindsorONE® Protected Trim Board that has been installed and maintained according to WindsorONE® Protected written instructions incur glued joint failure that damages its structural serviceability, Windsor Surry Company will provide replacement product without charge. This limited warranty shall expire 10 years from date of purchase, does not cover installation or other costs, and extends only to the first owner.

5-year limited warranty of primer:

Windsor Surry Company also extends a separate limited warranty of the primer coating of its WindsorONE® Protected Trim Boards to the first owner thereof. For 5 years after initial purchase, should any WindsorONE® Protected Trim Board that has been installed and maintained according to WindsorONE Exterior Trim Board Installation & Maintenance Manual incur paint primer peeling, Windsor Surry Company will provide suitable primer and topcoat for repair. This limited warranty shall expire 5 years from the date of purchase, does not cover application or other costs, and extends only to the first owner.

Conditions for limited warranty:

For the limited warranty to apply, (i) the subject WindsorONE® Protected Trim Board must have been installed and maintained according to WindsorONE® Protected written instructions, (ii) the first owner must contact Windsor Surry Company immediately upon discovery of the condition and provide an invoice to verify their purchase and the product's origin of manufacture, (iii) provide photographs depicting the concern, and (iv) if Windsor Surry Company deems necessary, must also allow Windsor Surry Company's agent to enter the property and inspect the structure to examine, photograph and sample the damaged product.

Exclusions from limited warranty:

The Limited Warranty does not cover:

- a) Any WindsorONE® Protected Trim Board which is installed despite signs of damage, such as glue failure, or surface or coating imperfections which may impact performance;
- b) Normal weathering, wear & tear, deterioration or deflection;
- c) Shrinkage of materials caused by drying after construction;
- d) Materials and labor required for a design change;
- e) Any damage that is caused by a homeowner or Third Party, including:
 - (i) negligent or improper installation or maintenance;
 - (ii) damage caused by rodents or other living creatures;
 - (iii) damage from accidental occurrences including fire, explosion, smoke, water escape, glass breakage,

windstorm, hail, lightning, falling trees, aircraft, vehicles, flood, earthquake, avalanche, landslide, and changes in underground water table;

(iv) defects in materials or work from anyone other than Windsor Surry Company;

f) Diminution in the value of the building;

g) Landscaping, both hard and soft, including plants, fencing, detached patios, gazebos and similar structures;

h) Damage to trim on non-residential detached structures including sheds, garages, carports, boathouses or other structures not an integral part of a residence; or

i) Any damage caused by the failure to take reasonable and timely steps to prevent or mitigate damages;

j) Or labor to repair or replace the damaged WindsorONE® Protected Trim Boards.

Remedy:

SUCH REPLACEMENT OF DEFECTIVE BOARD OR PAINT IS THE EXCLUSIVE REMEDY FOR THIS LIMITED WARRANTY. WINDSOR SURRY COMPANY SHALL NOT, UNDER ANY CIRCUMSTANCES, BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES DUE TO DEFECT OR FAILURE OF ITS PRODUCTS, OR FAILURE OF ANY PRODUCTS OF ANY SUPPLIER OF MATERIALS OR EQUIPMENT TO WINDSOR SURRY COMPANY. EXCEPT FOR THE SPECIFIC LIMITED WARRANTY ABOVE, WINDSOR SURRY COMPANY AND ITS AFFILIATES GIVE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE, WHICH ARE HEREBY EXPRESSLY DISCLAIMED AND EXCLUDED.

The above constitutes an exhaustive statement of the limited warranty by, and remedies against, Windsor Surry Company and affiliates for WindsorONE® Protected Trim Boards. No agent or employee of Windsor Surry Company, its affiliates, distributors or sales agencies are authorized to make any different statement or warranty than as stated above. Any statement to the contrary is void. This warranty is effective May 17, 2017 and supersedes all previously published warranties for WindsorONE® Protected Trim Boards.

note:

† WindsorONE® Protected Trim Boards includes products also labeled as "WindsorONE+® Protected" Trim Boards.